Gulfsoft
Consulting

Process and Integration Experts
www.gulfsoft.com

Small, US based

Each consultant has 15+ years experience

Artisinal, handcrafted IT solutions

Maximize ROI

Automation is the goal

Process and integration experts

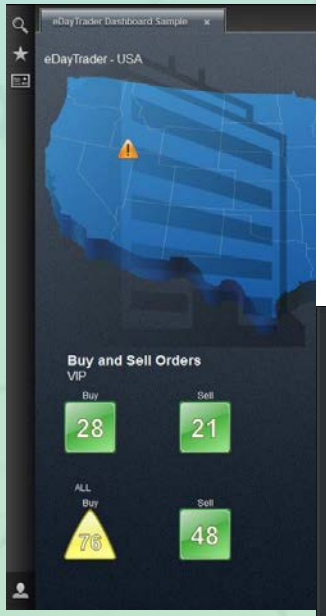
Your success is key

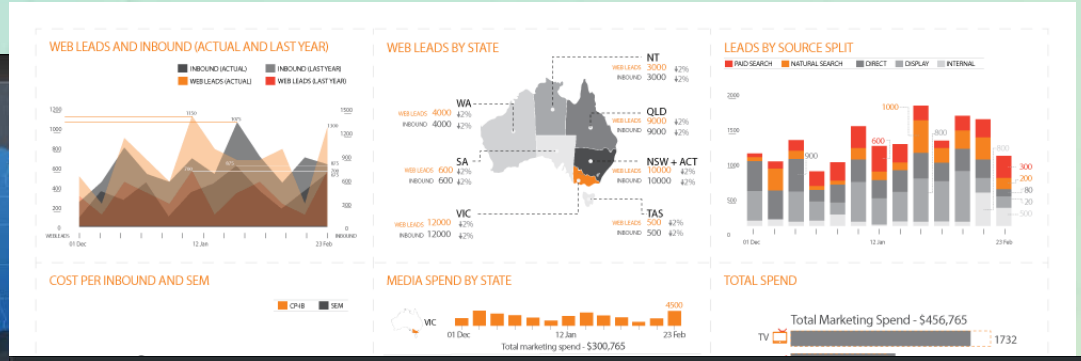
Gulfsoft Consulting

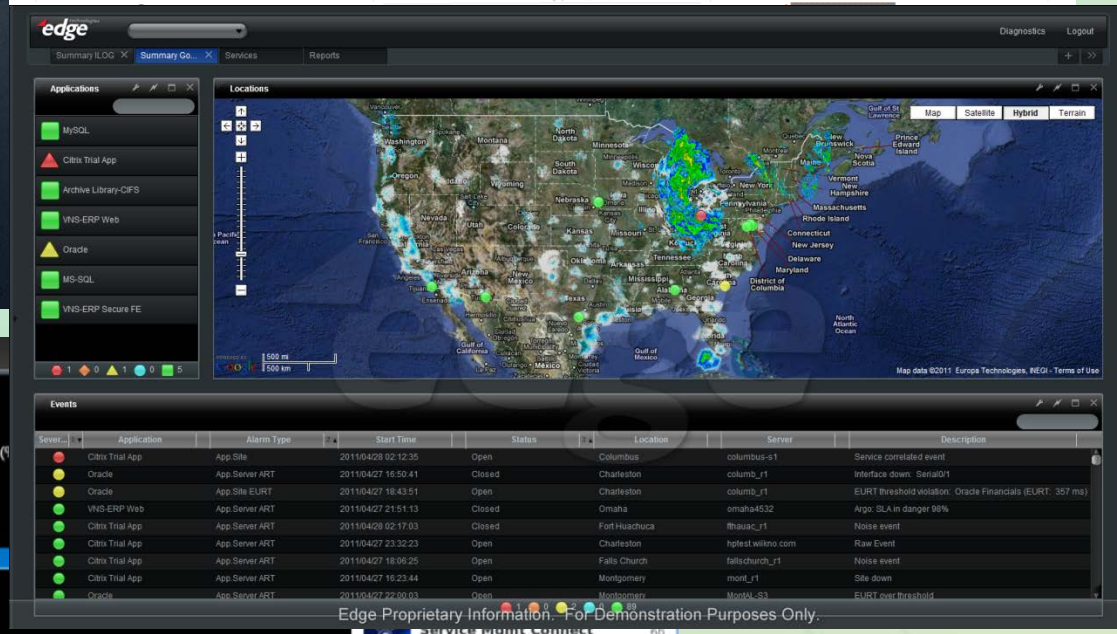
Analytics
Orchestration
Service Desk
Event Management
APM
Agile
DevOps
Cloud
CMDB
BPM
Gulfsoft
Consulting

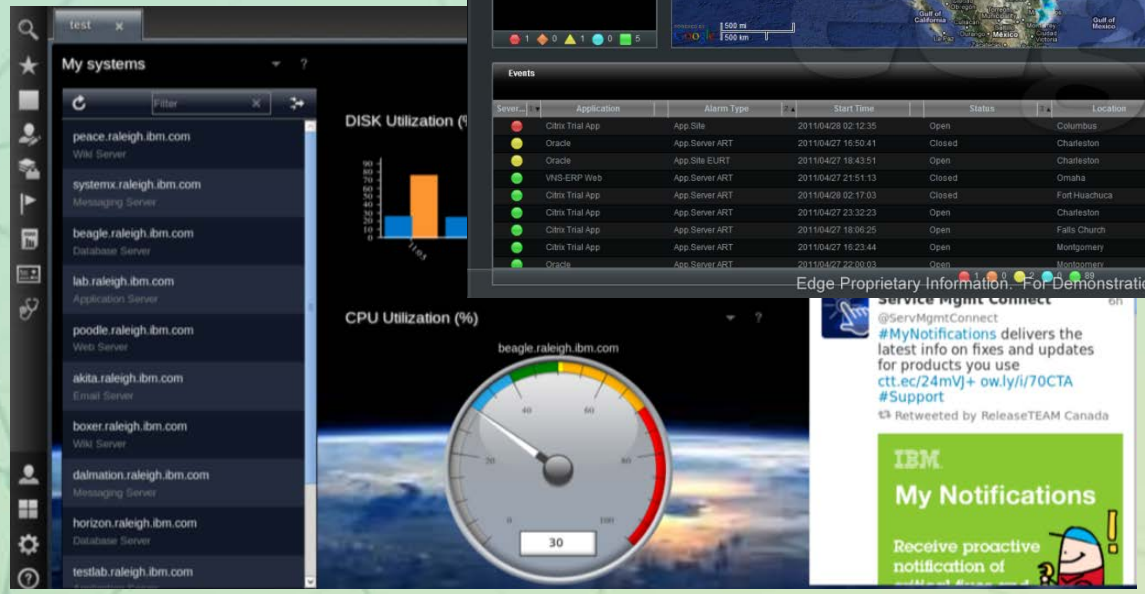
Analytics

- Dashboards
- Launch In Context
- Related data from external sources
- Predictive
- Reporting
- Tableau
- ServiceNow









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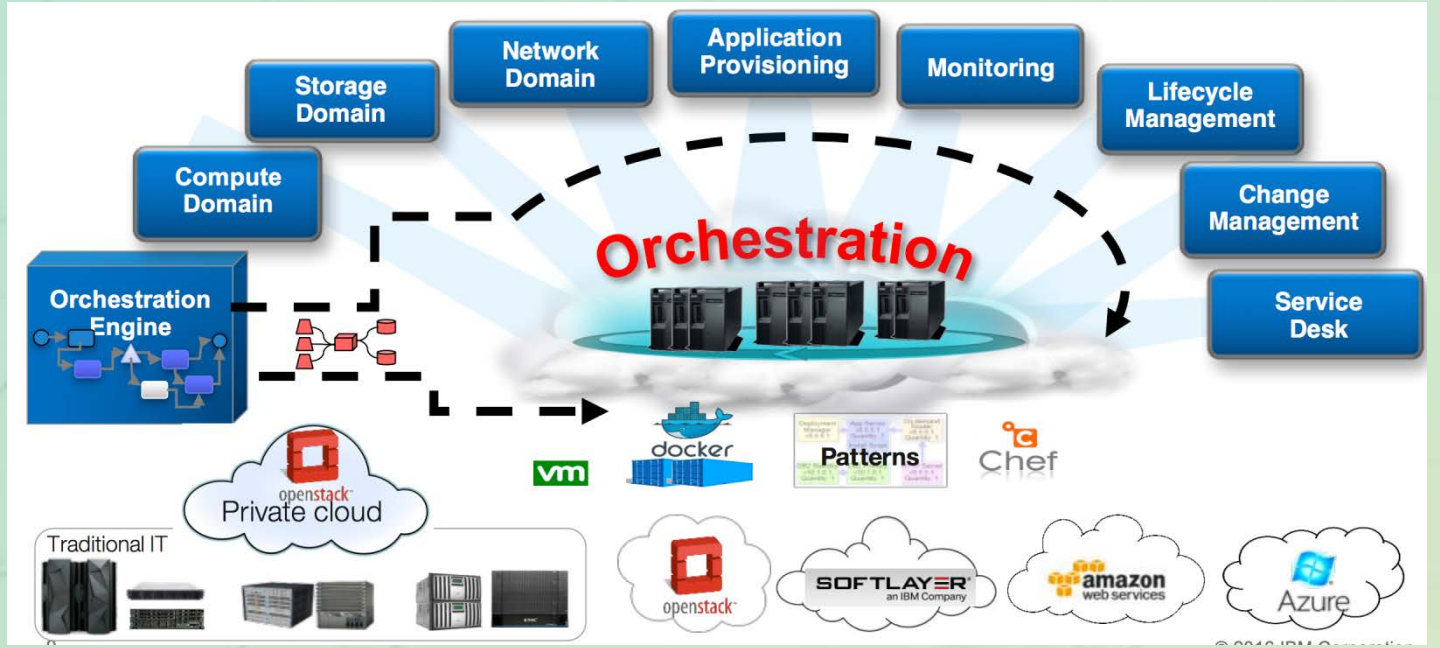
Orchestration

- Cloud and other IT components
- Workflow with approvals
- Any source and destination



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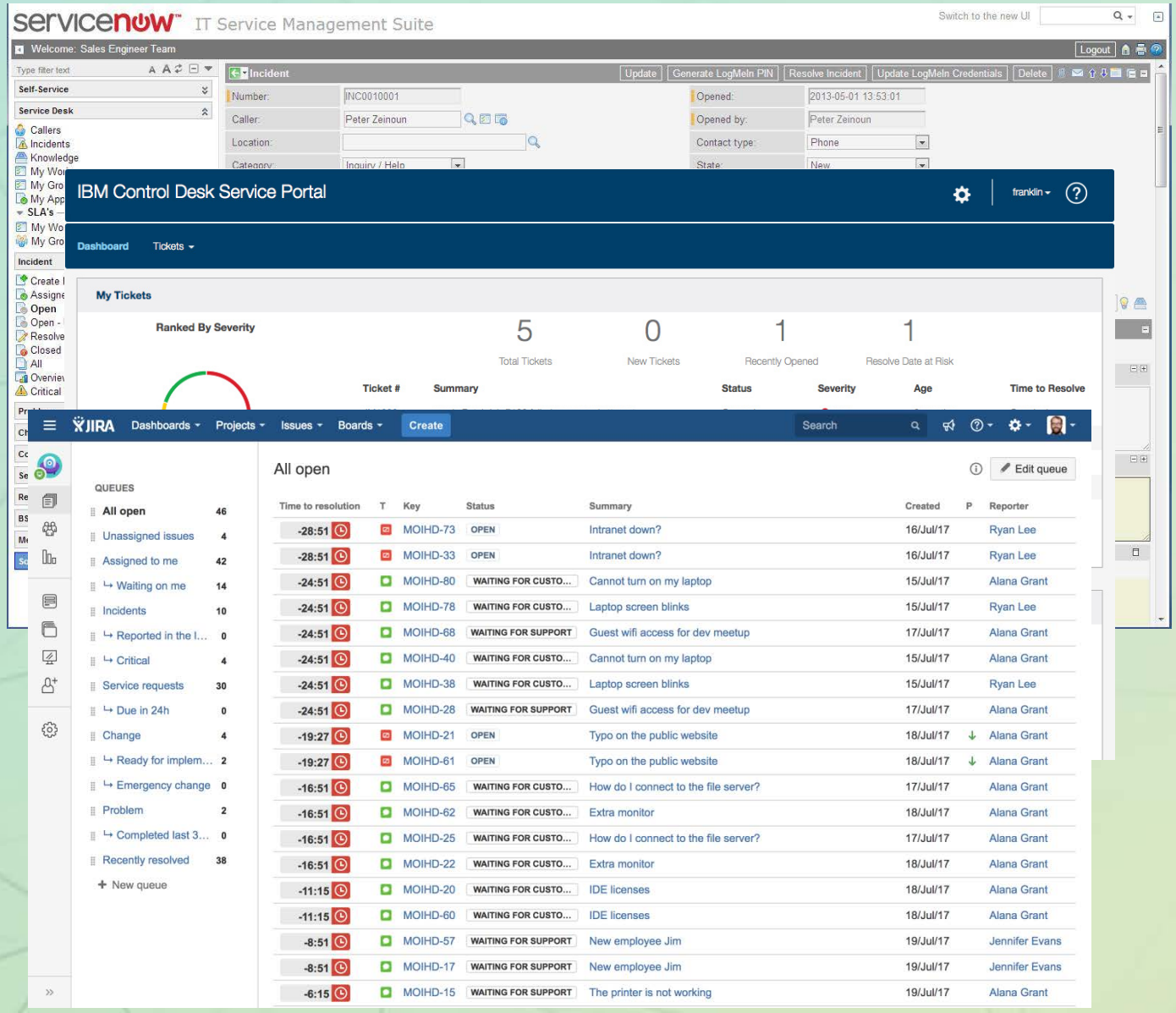
Service Desk

- ITIL Processes
- Self Service
- Launch in Context
- Asset Management
- ServiceNow
- IBM Control Desk
- Jira



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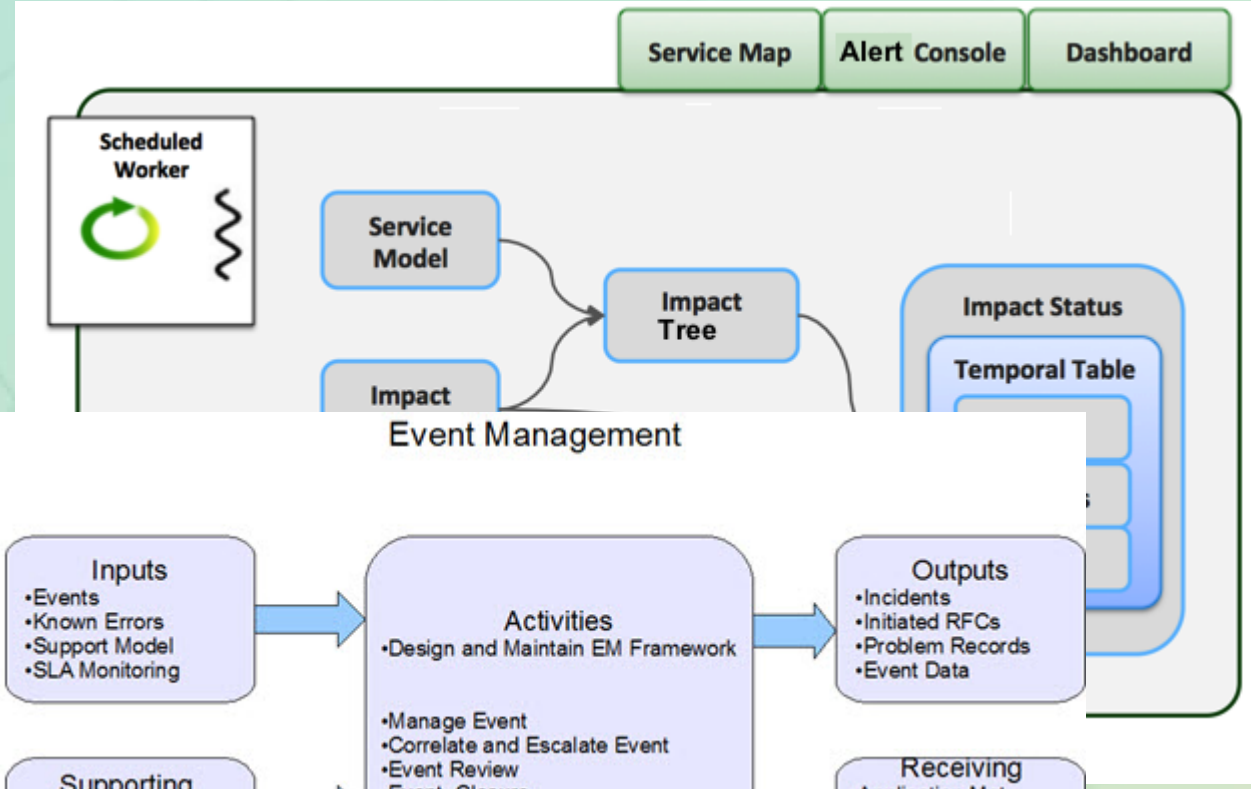
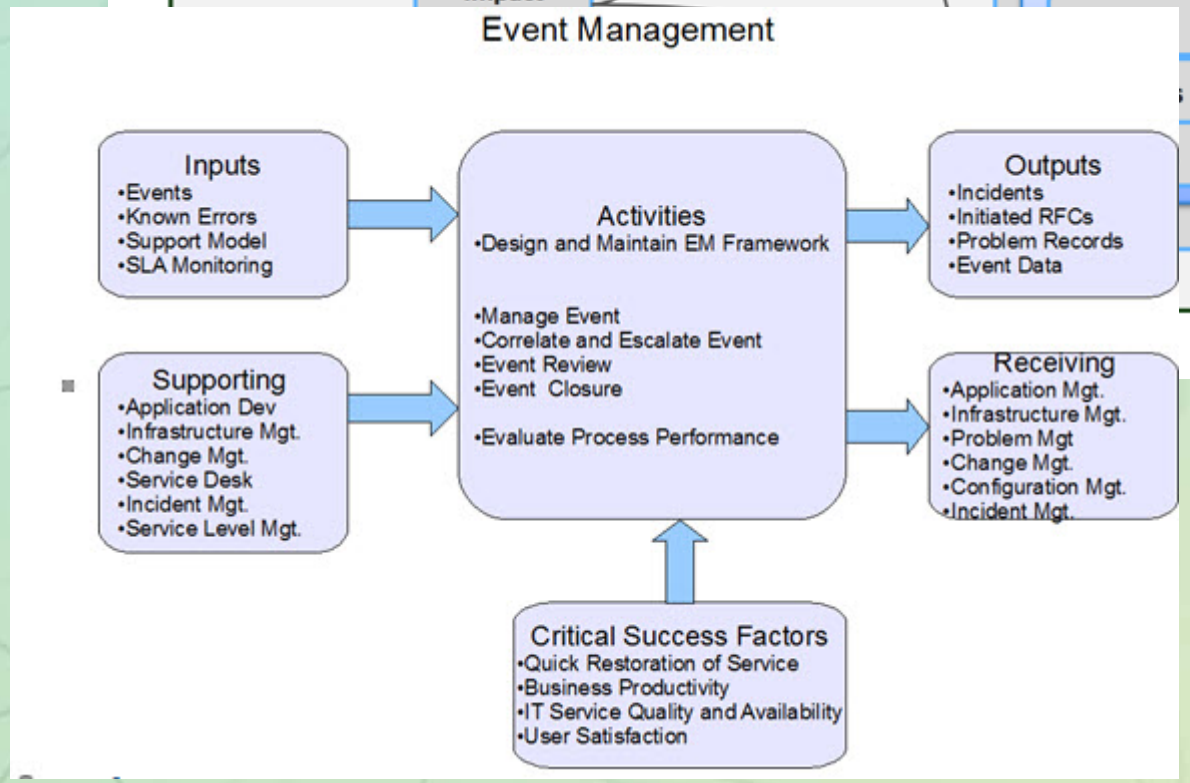
Event Management

- Service mapping
- Notifications and escalations
- Automated incidents
- Netcool
- ServiceNow
- BigPanda





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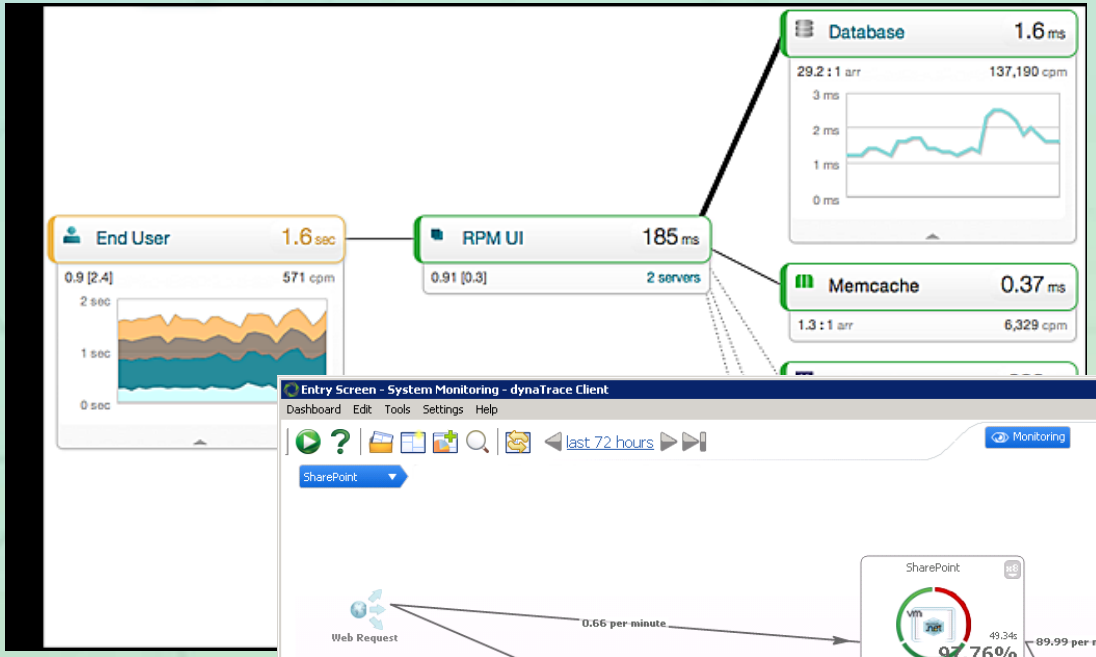
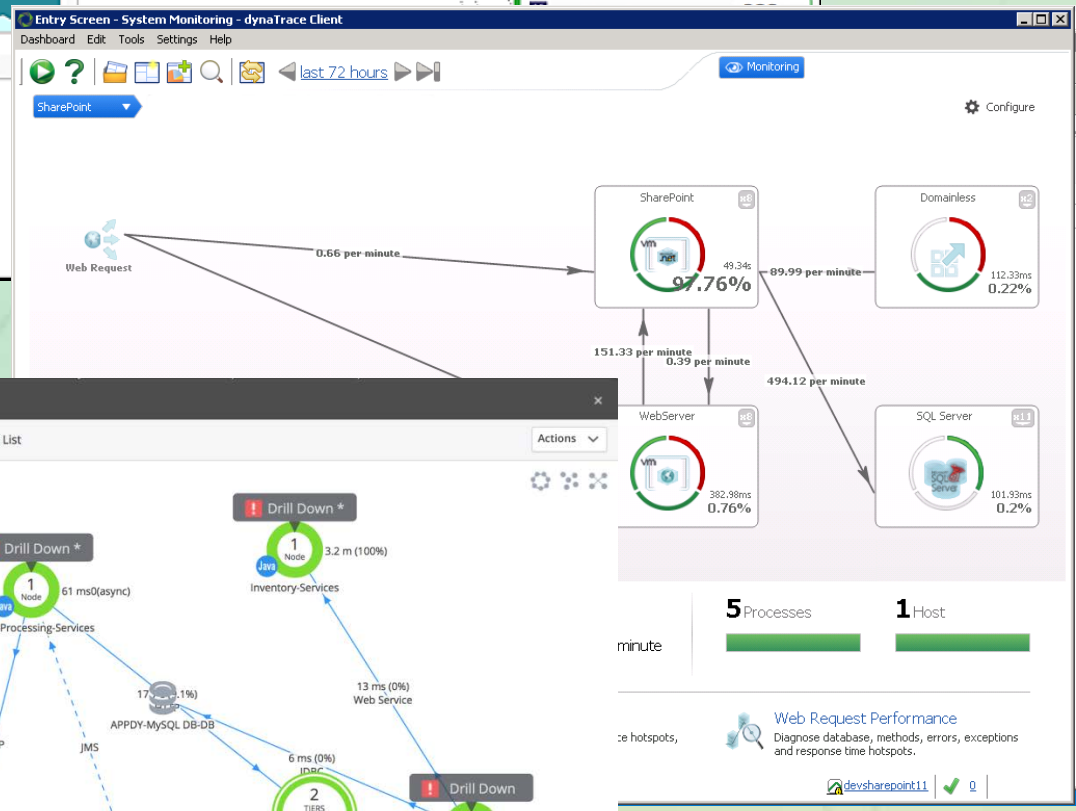
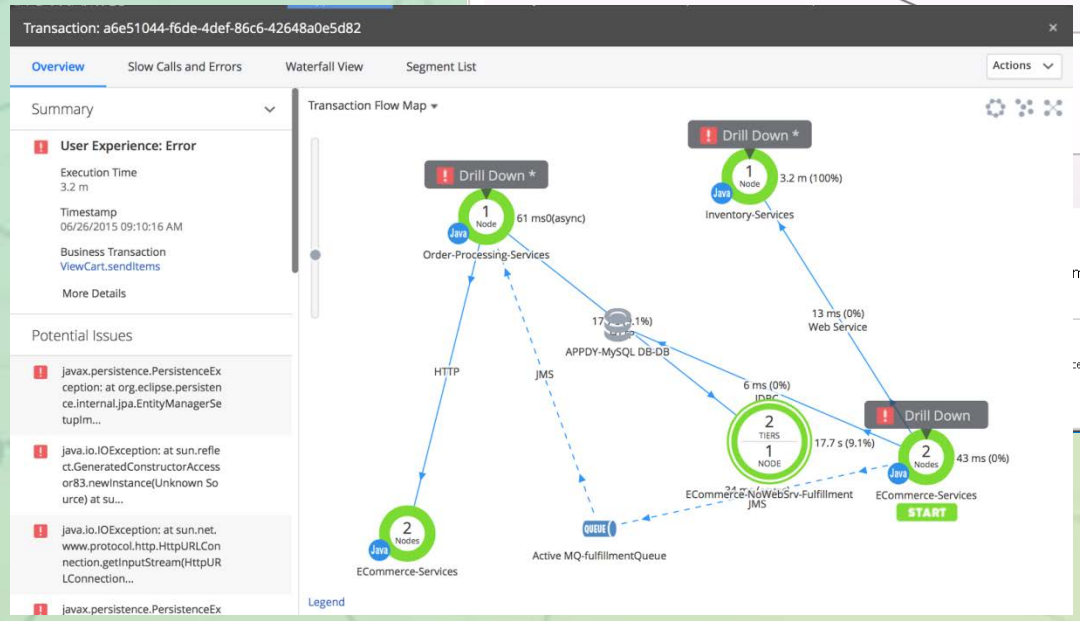
APM

- Synthetic
- Realtime
- Topology Maps
- IBM APM
- Dynatrace
- AppDynamics
- New Relic







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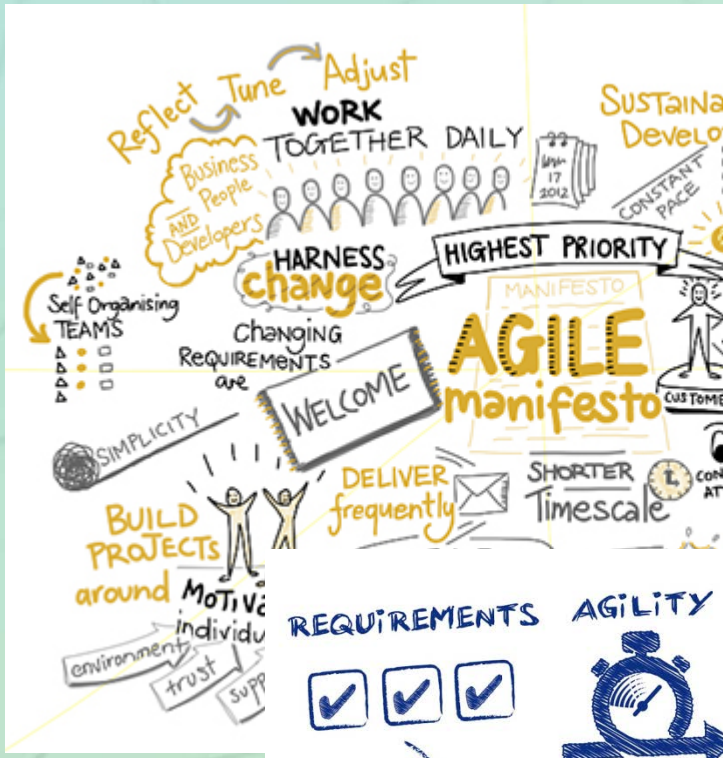
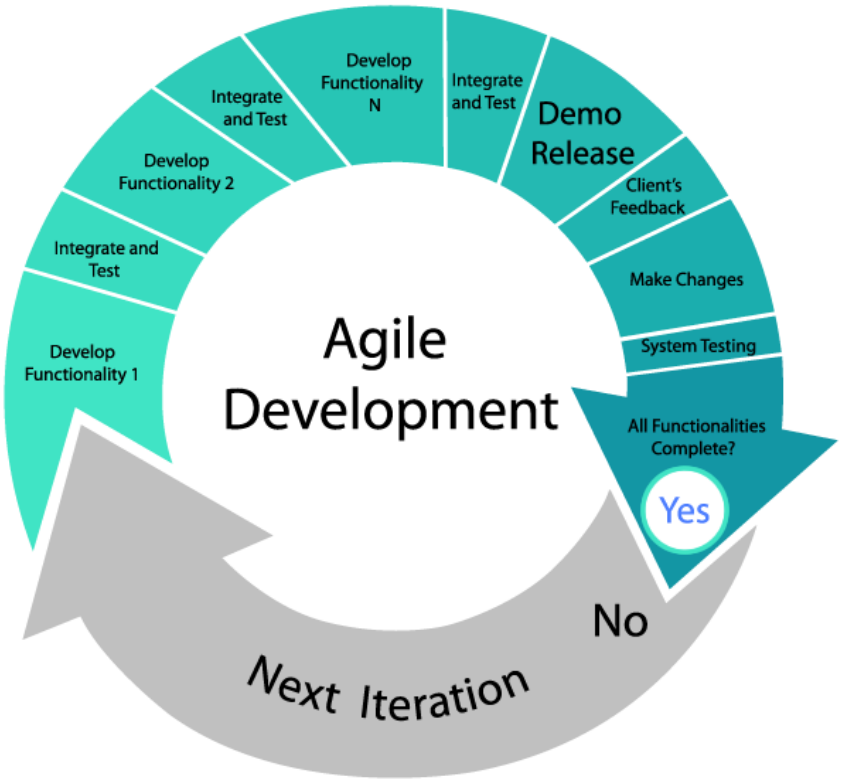
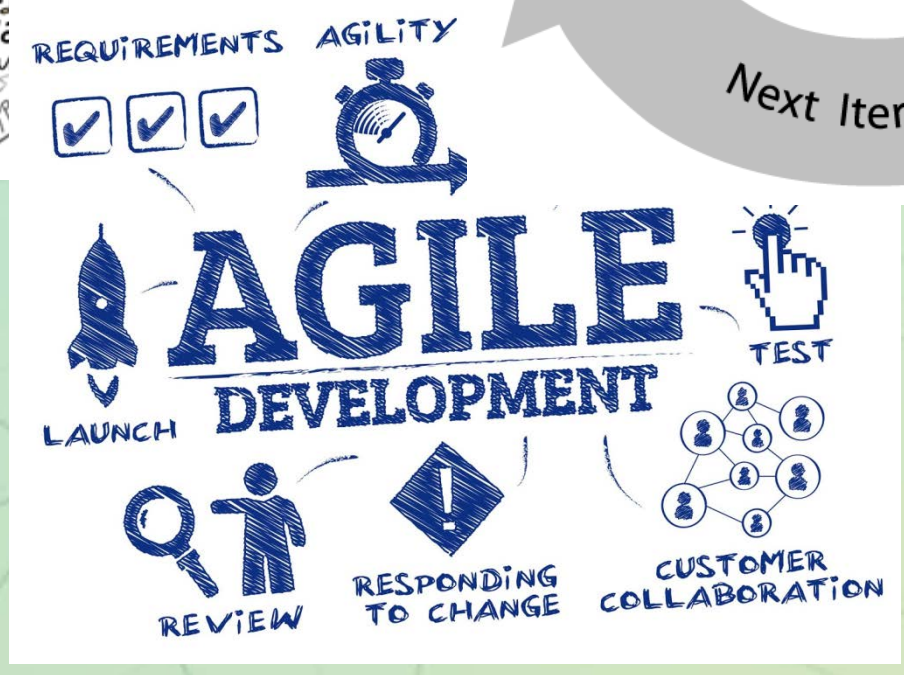
Agile

- Scrum
- Kanban
- Transition to agile







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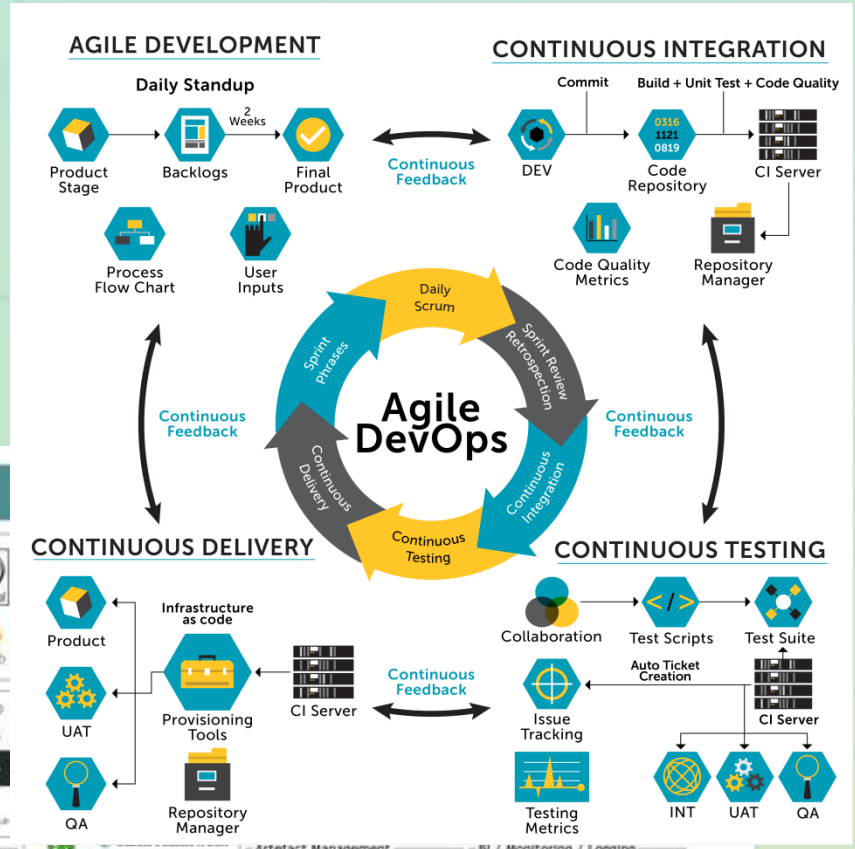
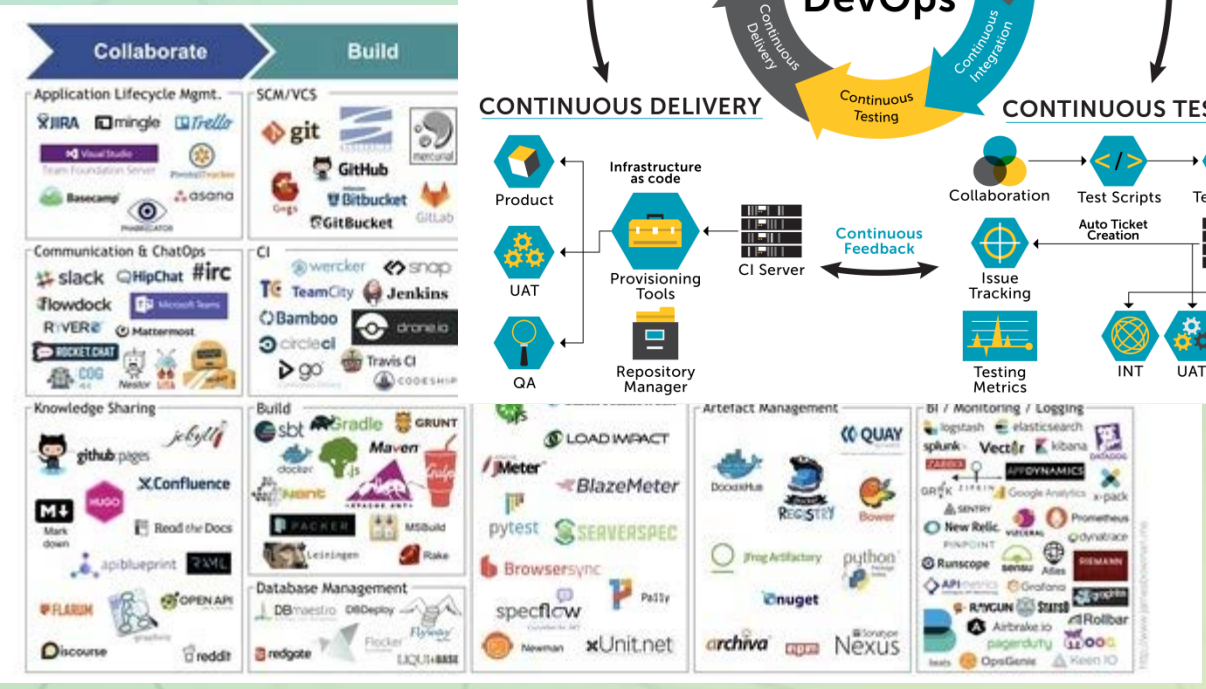
DevOps

- Fast cycles
- Automatic monitoring
- 100% coverage when deployed





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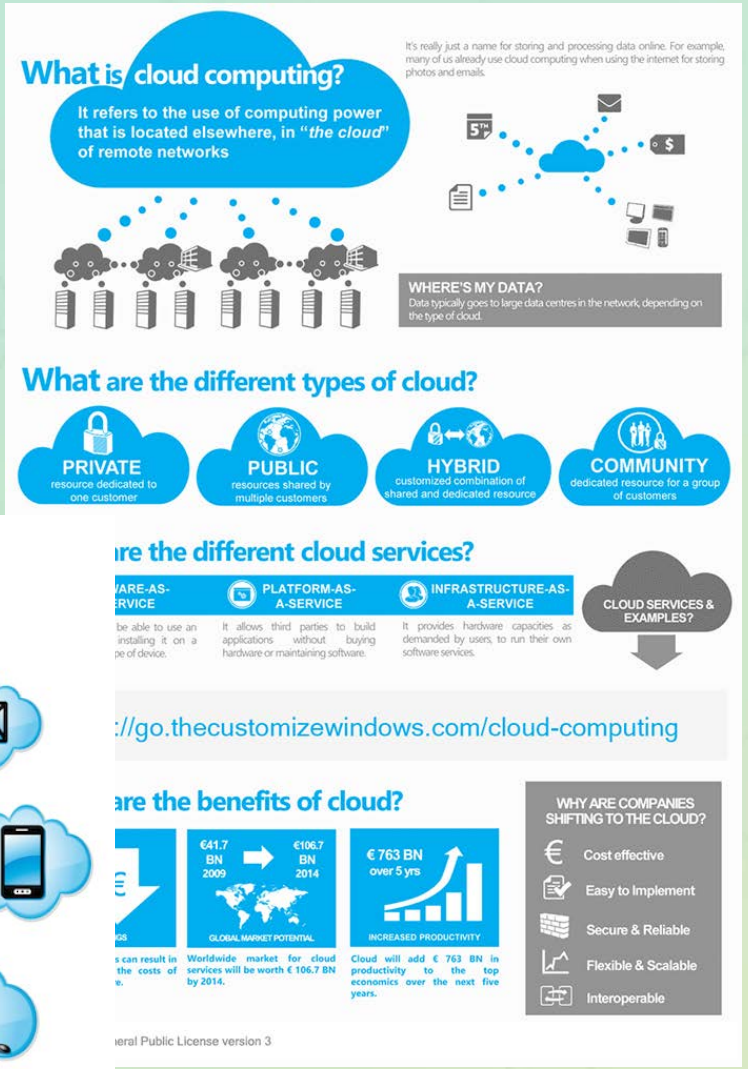
Cloud

- Monitor everything
- Manage SLAs
- Manage costs
- AWS
- Google
- Azure
- IBM



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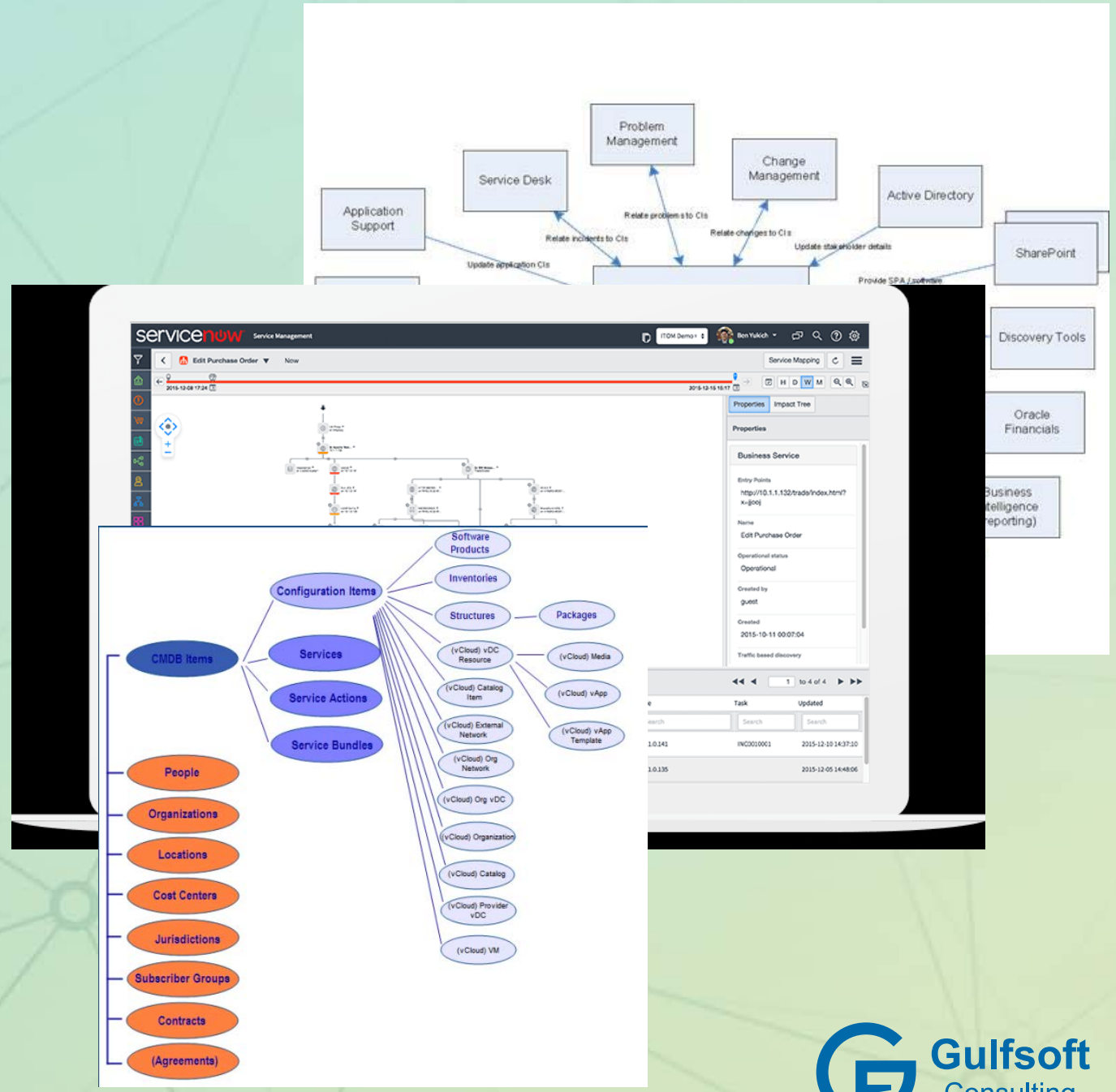
CMDB

- Discovery is KEY
- Leverage for service mapping
- Business applications
- ServiceNow
- IBM ICD
- CA



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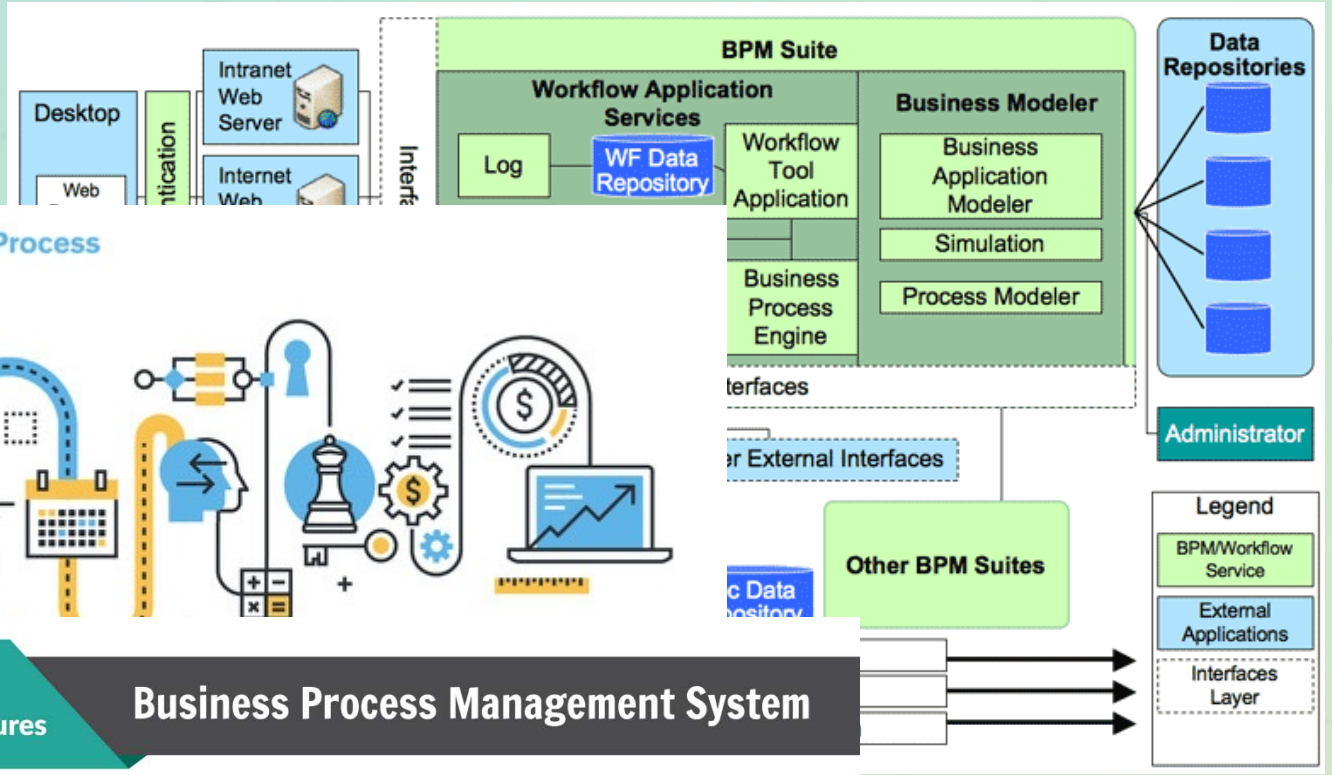
BPM

- Workflow
- Client UI
- External integrations
- IBM BPM
- Appian
- TIBCO



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